

# AHMED EZZAT ELASHRY

Project Lead | IT Project Manager | Regional Manager

Riyadh, SA | 0547427732 | me@ahmedelashry.me

## Summary

**Dynamic Project Lead** with over 13 years of experience in leading and managing large-scale managed services and complex technical projects. Renowned for driving operational efficiency, integrating advanced technologies such as artificial intelligence, and guiding cross-functional teams to consistently surpass performance and quality goals. Proficient in streamlining processes using platforms like VMware, Azure Cloud, Trello, and Jira, ensuring the successful delivery of high-impact networking projects. Skilled at fostering collaborative and high-performance environments while addressing diverse business needs with adaptability and strategic foresight. Committed to spearheading innovative initiatives that drive organizational growth, technological advancement, and operational excellence.

## Skills

### Management Skills

- Project Coordination & Documentation Management
- Managed Services Projects & IT Operations
- Budget Management & Resource Allocation
- Team Leadership & Staff Management
- AI Integration
- Request for Proposal (RFP)
- ServiceNow (ITSM / ITAM)

### Technical Skills

- Microsoft Cloud (Azure, Microsoft 365)
- VMware vCenter, Nutanix Prism AOS Hypervisor (AHV/ESXi)
- Active Directory, Group Policy, Backup Solutions
- Firewalls, VPN (SSLVPN, Site-to-Site VPN)
- Ubiquiti (UNMS), Huawei Wireless Technologies
- ViewSonic & SMART Screens Management

## Work History

### Regional Manager (Riyadh Region) & Project Lead

Dec 2022 – Sep 2024

#### Advanced Co. (Hoshan Group)

Riyadh, SA

- Spearheaded the **Qiddiya Water Theme Park Project (QWTP)**, overseeing a SAR 100M budget and leading a team responsible for the complete AV/ELV infrastructure.
- Led the **Educational Directorate Network Connectivity Project**, connecting 47 educational directorates to the Ministry of Education Operations Center (MOC) via SNMP protocol.
- Directed the **MDS4-MOC/Directorate Project**, managing an annual budget of SAR 66M to upgrade the technological infrastructure of the Ministry of Education.
- Implemented rigorous documentation and reporting systems to ensure seamless communication with stakeholders and adherence to project milestones.

## Regional Manager (Riyadh & Southern Region)

Apr 2021 - Aug 2022

### Advanced Co. (Hoshan Group)

Riyadh, SA

- Led multiple educational technology projects in collaboration with **Tetco Education Technologies** , integrating advanced tech solutions across Saudi Arabia.
- Successfully managed the **MDS3 Project** , incorporating cutting-edge educational technology into schools.
- Developed and delivered training materials for the **Interactive Screens Project** , reaching over 13,000 teachers and transforming classrooms into interactive learning environments.
- Coordinated with TETCO and Hoshan technical teams to support the **Future Gate Project** , integrating projectors and display technology for smart schools.

## Senior System Engineer & Team Leader

May 2014 - Mar 2021

### Department of Education

Najran, SA

As a Senior Systems Engineer, I manage all aspects of IT infrastructure and have extensive experience in designing, implementing, and configuring a wide range of advanced technologies. My expertise spans the following areas: **VMware Technologies**

- **VCenter Server Appliance (VCSA):** Expert in setup, management, and optimization.
- **Hyper-Converged Infrastructure (HCI):** Extensive experience in deploying and managing scalable solutions to enhance operational efficiency.
- **Core Services:** Proficient in Active Directory, AD Hybrid, DNS, DHCP, WDS, File Server, and WSUS.
- **Cloud and Productivity Solutions:** In-depth knowledge of Microsoft Office 365, Azure, and Hyper-V to support cloud infrastructure and productivity improvements.
- **Sophos Firewall:** Expertise in configuring and managing all firewall settings, including SSLVPN, Site-to-Site VPN, STAS, and User Portal setups.
- **Storage Solutions:** Hands-on experience with HPE, EMC, Cisco, and RAID configurations to ensure optimal data management and security.
- **Wireless Technologies:** Skilled in deploying Ubiquiti and Huawei wireless solutions to support reliable network connectivity.
- **Ubiquiti Network Management System (UNMS):** Adept at managing network environments using UNMS for seamless performance monitoring and troubleshooting.
- **Video Conferencing:** Expertise in setting up and managing Lifesize, Tandberg, and Aver systems for efficient video communication.
- **TSplus:** Specialized in Remote Desktop Services and application publishing, providing seamless access to business applications remotely.
- **Backup Solutions:** Proficient in implementing and managing Veeam Backup & Replication, Veritas Backup Exec, KLS Backup, and Windows Image Backup to ensure business continuity.
- **Infrastructure Management:** Extensive knowledge of HPE Blade System, CCTV, and fingerprint technologies for robust and secure infrastructure management.

## Senior System Engineer & Team Leader

Oct 2019 - Oct 2020

### Ebttikar Technology Company

Najran, SA

- Managed the maintenance projects for the **General Directorate of Education in Najran** , ensuring the timely completion of all tasks.
- Led cross-functional teams, assigned responsibilities, and monitored progress to meet project timelines and quality standards.

Senior System Engineer & Team Leader

Sep 2018 - Sep 2019

Al Jeraisy Group Company

Najran, SA

- Managed the maintenance projects for the **General Directorate of Education in Najran** , ensuring the timely completion of all tasks.
- Led cross-functional teams, assigned responsibilities, and monitored progress to meet project timelines and quality standards.

Senior System Engineer

May 2014 - May 2019

Ideal Secure Technology

Najran, SA

Successfully managed multiple projects from inception to completion.

Significant contributions to key projects include:

- **Project No. 5785:** Installed high-quality LED screens, significantly improving visual communication capabilities.
- **Project No. 5818:** Led the establishment of a robust network infrastructure, facilitating sophisticated and reliable connectivity solutions.
- Oversaw the procurement, installation, and integration of fingerprint devices, enhancing security at the Department of Education and administrative facilities.
- Implemented and configured network solutions for main buildings and associated facilities within the education sector.
- Demonstrated a strong commitment to cost efficiency while ensuring uncompromised quality standards.
- Leveraged technical expertise to innovate, implement, and configure advanced solutions across various departments and factories.

System Administrator

Mar 2012 - Mar 2014

ITeShare

Egypt

As a Test Administrator at both Prometric and VUE testing centers,

- I installed critical security and functionality patches to ensure optimal protection against intrusions and enhance system reliability.

Achievements

- Developed a digital learning platform on YouTube, providing ongoing educational content and support to teachers.
- Enhanced security protocols for the Ministry of Education through **Sophos Firewall** and **fingerprint device** implementations.
- Led the transformation of traditional classrooms into **advanced digital learning environments** through project integrations like interactive displays and smart projectors.

Education

Bachelor of Science: Bachelor of Science in Computer Science

2009

MISR Engineering & Technology

Egypt

Languages

Arabic:



English:



## Certifications

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### Certifications Cloud & Microsoft Certifications

- **Microsoft Certified: Azure Administrator Associate** | 2023
- **Microsoft Certified: Azure Fundamentals** | 2023
- **Microsoft Certified Solutions Expert (MCSE): Cloud Platform and Infrastructure, Productivity** | 2016
- **Microsoft Certified Trainer (MCT)** | 2020-2023
- **Microsoft Certified Solutions Associate (MCSA): Windows Server 2016, 2012, 2008** | 2013-2019
- **Microsoft Certified IT Professional (MCITP): Server Administrator on Windows Server 2008** | 2013
- **Microsoft Certified Professional (MCP)** | 2013
- **Microsoft Certified Technology Specialist (MCTS): Windows Server 2008 Active Directory & Network Infrastructure** | 2013
- **Microsoft® Office Specialist: Master** | 2009

### Cybersecurity & Network Certifications

- **Certified Ethical Hacker (CEH)** | 2019
- **Sophos Certified Administrator – XG Firewall** | 2020
- **Cisco Certified Network Associate (CCNA): Routing and Switching** | 2013
- **Cyberoam Certified Network Security Expert (CCNSE)** | 2016
- **Cyberoam Certified Network Security Professional (CCNSP)** | 2016

### Virtualization & Data Center Certifications

- **VMware Certified Professional (VCP-DCV): Data Center Virtualization** | 2019
- **VMware Certified Associate (VCA-DCV): Data Center Virtualization** | 2013
- **VMware Certified Associate (VCA-Cloud)** | 2013
- **VMware Certified Associate (VCA-WM): Workforce Mobility** | 2013
- **VEEAM Certified Management Pack for System Center** | 2013
- **VEEAM Availability Suite V9** | 2013

### IT Service Management & Infrastructure

- **ITIL V4 Foundation** | 2020
- **Prometric Test Center Administrator** | 2013-2014
- **VUE Test Center Administrator** | 2013

### Additional Certifications

- **Administering and Deploying System Center 2012 Configuration Manager (SCCM)** | 2014
- **Microsoft Specialist: Server Virtualization with Windows Server Hyper-V and System Center** | 2013